

Privacy Policy

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please read it carefully.

We understand that the privacy of your personal information is important to you. As your physician, we believe your right to privacy is a fundamental part of your treatment; as such, we want you to understand our privacy practices and procedures. To file a complaint, need additional information, want to report a problem regarding the handling of your information contact the privacy officer. Should you have any questions regarding these policies please do not hesitate to ask our **Privacy Officer M. Robin Fox, H.C.R.M.** who can be reached at (239) 482-5399. You may also file a complaint by mailing it to our office. You may also file a complaint to the Secretary of Health and Human Services, 200 Independence Ave SW, Room 509F, HHH Building, Washington DC 20201.

Information We Collect About You

We collect personal information about you and your family as part of our registration process, during the course of your care, and from other health care entities you utilize such as hospitals, laboratories, other physicians, imaging facilities, your insurance company and for quality assessment or training programs.. This personal information includes items such as your name, address, phone number, birth-date, social security number, employer, health history, insurance policy and coverage information and any information you provide via our website. During the course of your treatment we will collect health information regarding diagnosis, treatment plans, progress and any test results or films.

How Your Information Is Used

The personal and health information gathered may be used and disclosed with your general consent for purposes of treatment, payment, or routine healthcare operations. This means we may send your information to other physicians or facilities involved in your treatment as well as to your insurance company or a collection agency to obtain payment. Any other uses of your information require a signed authorization by you, the patient or guardian. The Institute for Orthopedic Surgery & Sports Medicine does not sell patient information to marketing or pharmaceutical companies. In certain cases of public health interest we may be required to disclose certain information to local, state or national health organizations or government agencies.

Safeguarding Your Personal and Health Information

We are required by law to (1) make sure that medical information that identifies you is kept private (2) provide you with our privacy policy (3) follow the terms laid out in the privacy policy. As a means of protecting your privacy, we restrict access to your personal and health information to only those employees who require the information to complete their jobs and provide quality service to you. The Institute for Orthopedic Surgery & Sports Medicine maintains physical, electronic and procedural safeguards to comply with state and federal regulations that guard your personal and health information. If you feel your privacy has been violated you have the right to file a complaint with the Department of Health and Human Services. The complaint in no way influences your course of treatment with The Institute for Orthopedic Surgery & Sports Medicine.

Changes to Our Privacy Policy

All new patients will be offered a copy of our privacy policy. The Institute for Orthopedic Surgery & Sports Medicine occasionally reviews its privacy policy and reserves the right to amend it. Notification of changes will be posted on our website and copies available at the front desk prior to the effective date of any changes.

Your Right to Restrict Use of Information

You have the right to request restrictions to our uses or disclosures of your personal or health information, although we are not required to agree to those restrictions. Once your request has been processed it will remain in effect until you request a change. We do require a special written consent signed for you to receive your records or for us to talk with family members regarding your care or billing information.

Revised and updated 10-1-10